

RESIDENTIAL PROPERTIES IMPORTANT INFORMATION



All properties classified as Residential in Councils rating system are entitled to the following standard service:

Single Dwellings

- 120L of waste, red lidded bin, collected weekly
- 240L of recycling, yellow lidded bin, collected fortnightly
- 240L of garden organics, green lidded bin collected fortnightly (alternate week to recycling)
- 2 x bulky household items collections per annum on prescheduled dates

Multi-Unit Dwellings

The volume of waste each unit is entitled to is the same as single dwellings; however as units share 240L bins due to space constraints, recycling is collected weekly.

Bins are allocated at the ratio of:

- 1 x 240L waste bin per 2 units
- 1 x 240L recycling bin per 2 units
- 1 x 240L garden organics bin per 10 units, up to 30 units, above 30 units additional bins are available free of charge upon application
- 2 x bulky household items collections per annum on prescheduled dates

Waste Hotline

Please call the Waste Hotline on 1300 551 659 Mon – Friday 8am to 5.30pm if any of your bins are:

- Damaged, stolen, have been missed for collection or to get your bulk household collection date.

Waste Hotline staff will record your call and organise to repair or replace your bins free of charge and/or return to empty your bins.

More or Less Bins

Your domestic waste collection service is best practice as recommended by the NSW EPA and is generally more than adequate for an average 5 member household. However Council understands that in certain circumstances the standard service will not meet all households' needs, e.g. where a household has 2 or more children in nappies, there are more than five occupants and/or you have a dual occupancy (granny flat) at your property.

Additional or larger bins are available at a fee by completing the attached application form. The application form must be completed in full, signed by the property owner and returned to Council. You must supply your rate assessment number or the form will be returned. If you are renting your home please contact your real estate agent for the rate assessment number and to check whether they are authorised to sign the form on behalf of the owner.

If you already have larger or additional bins and want to reduce your service the attached application form must also be completed.

All charges for additional bins will be billed 'pro rata' on the owner's rate assessment notice. This means that the owner will be billed only for the portion of the year that you have additional or larger bins. Bins are delivered with 3-5 working days of receipt of your application form by Council.

Standard Residential Service

1 x 120L Waste + 1 x 240L Recycling + 1 x 240L Garden Organics bin/s
1 x 240L Waste + 1 x 240L Recycling + 1 x 240L Garden Organic bin/s

Cost per service

\$402.50/year

\$659.50/year

Additional Residential Services

1 x 240L Waste + 1 x 240L Recycling + 1 x 240L Garden Organics bin/s

Cost per service

\$659.50/year

1 x 240L Waste bin (additional to above)

\$659.50/year

1 x 240L Recycling bin (additional to above)

\$0.00/year

1 x 240L Garden Organics bin (additional to above)

\$46/year

NEW/CHANGE OF WASTE SERVICE RESIDENTIAL PROPERTIES APPLICATION FORM



Office Use RM Number: Date:

1. Property and contact details

Rate Assessment No: (Must be provided for application to be processed)

Unit no: House no: Street:

Suburb: Postcode:

Owners full name:

Contact Person full name:

Phone (m): Phone (w):

Service required for: Residence Business Community group
 Boarding house (Single residence of multiple tenants) Non-strata unit block (no individual unit owners) Dual-occupancy

Please indicate the number of residences/units/tenants:

2. Current and required service

Are you increasing your service? Yes No

Are you decreasing your service? Yes No

If yes, do you want to cancel your service? Yes No

	120L waste bin	240L waste bin	240L recycling bin	240L garden organics	TOTAL NUMBER OF BINS	Current charges (please refer to page 1)
Current number of bins on site	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Total number of bins required on site	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	Future charges (please refer to page 1)

3. Terms & Conditions

- I understand that Council will debit the total cost of this service to my rate assessment notice and that Council requires two weeks' notice for cancellation of this service. If the requested service is only utilised for part of the year, charges will only be applied for the proportion of the year that the service is utilised.
- I understand that Council will withdraw this service if this account falls into arrears or bins are continually contaminated with non-complying materials.
- I understand that it is my responsibility to contact the Waste Hotline 1300 551 659 should bins be damaged or stolen.
- I understand that bins are to be presented on the kerbside for servicing no earlier than the night before the scheduled collection day and returned to private property as soon as possible on the day of servicing.
- All information provided in this application form is true and correct.

4. Declaration

I am the (please tick one):

property owner or managing agent or real estate agent or
 strata body or community association

and I declare I have the authority to sign this application form, which will alter the Domestic Waste Management Charge on the owners rating notice for the abovementioned property.

Print name:

Signature:

Date:

More information

For further information about Council's waste service, please call the Waste Hotline 1300 551 659.

Lodgement of form options

Postal Address: City of Canada Bay Civic Centre
1A Marlborough Street, Drummoyne, NSW 2047
Locked Bag 1470 Drummoyne NSW 1470

Email: council@canadabay.nsw.gov.au
Contact: 9911 6555
Website: www.canadabay.nsw.gov.au