

## MULTICULTURAL SERVICES

### Australia-Korean Welfare Association

The Australia-Korean Welfare Association aims to promote the welfare of Korean community and assist this into the Australian community; hereby they may enjoy a meaningful and dignified life. To achieve these general goals, the Association will provide relevant information, assistance and services.

**Address:** Level 1, 59-63 Evaline Street, Campsie NSW 2194

**Phone:** 9718 9589

**Web:** [www.koreanwelfare.org.au](http://www.koreanwelfare.org.au)

### Chinese Australian Services Society Co-op Ltd (CASS)

CASS strives to facilitate access and equity to various community services needed by non-English speaking people, especially the Chinese-speaking people, foster cultural exchange and understanding amongst communities and ensure the rights to participate in decisions affecting them.

**Address:** 44-50 Sixth Avenue, Campsie NSW 2194

**Phone:** 9789 4587

**Web:** [www.cass.org.au](http://www.cass.org.au)

### Ashfield Outreach

Monday and Wednesday 9am-4pm

**Address:** Lower ground floor of the Ashfield Civic Centre, 260 Liverpool Rd, Ashfield

**Phone:** 9716 1851/0404 996 763

### Burwood Outreach

Tuesday 9am-12.30pm at Burwood AMES, Level 2, 29 -31, Belmore St, Burwood

Thursday 9am-12.30pm at Burwood Centrelink, 56 Railway Parade, Burwood

**Phone:** 0404 996 763

### Rhodes Multicultural Community Association

The Association encourages Rhodes residents born in Australia or anywhere overseas to join and work together to make Rhodes an even better place to live. They celebrate cultural diversity and support campaigns for social justice and equity. The Association coordinates local events, English and Mandarin classes and dance exercise classes.

**Contact:** Association Secretary - Yuehan Zhang

**Address:** Operates in the Rhodes Peninsula

**Email:** [RMCA\\_Secretary@outlook.com](mailto:RMCA_Secretary@outlook.com)

**Web:** <http://rmca.org.au/>

## Chinese Migrant Welfare Association (CMWA)

CMWA is a non-political, non-profit and non-religious community organisation. It was registered as a charity organisation in NSW in 1990. Its main purpose is to assist new migrants from mainland China (PRC) to settle smoothly into Australia.

**Address:** Level 1, 299 Liverpool Road, Ashfield NSW 2131

**Phone:** 9716 0612

**Web:** [www.cmwa.org.au](http://www.cmwa.org.au)

## Co.As.It

Co.As.It. was established in 1968 to fulfil two distinct aims: to promote the Italian language and culture in NSW and to assist the growing number of migrants arriving from Italy.

The Community Services division provides a range of support services to the community. The team is comprised of bilingual social workers, psychologists, welfare workers, service coordinators, community care workers and volunteers.

**Address:** Head Office: Norton Business Centre, Level 1-Suite 3, 55 Norton Street, Leichhardt NSW 2040

**Phone:** 9564 0744

**Fax:** 9569 6648

**Web:** [www.coasit.org.au](http://www.coasit.org.au)

## Greek Welfare Association

Assists people of Greek origin by providing information, advocacy, counselling, community development and community education. services include; casework, seniors groups, day care centres for Greek frail aged, dementia day care respite for carers, dementia education project, community transport program, carers program, before and after school care centres, playtime groups (for children 0-6 years), youth programs, family support project.

**Phone:** 9516 2188

**E-mail:** [greekwelfarecentre@bigpond.com](mailto:greekwelfarecentre@bigpond.com)

## Ethnic Childcare, Family and Community Services Co-operative

Ethnic Childcare, Family and Community Services Co-operative is an information and advocacy service funded by the NSW Department of Ageing, Disability and Home Care. The program provides services to people with disabilities and their carers from Culturally and Linguistically Diverse (CALD) backgrounds.

**Address:** Building 3, 142 Addison Road, Marrickville, NSW 2204

**Phone:** 9569 1288

## Bharatiya Vidya Dharan (Indian Organisation)

**Contact:** Gambhir Watts

**Phone:** 9267 9255

## Translating and Interpreting Service (TIS) National

The Department of Immigration and Citizenship (DIAC) provides the TIS National interpreting service for people who do not speak English and for the English speakers who need to communicate with them. TIS National is available 24 hours a day, seven days a week for any person or organisation in Australia requiring interpreting services. The Australian Government, through TIS National, provides free interpreting services to non-English speaking Australian citizens or permanent residents communicating with the following approved groups and individuals:

- private medical practitioners providing Medicare-rebateable services and their reception staff to arrange appointments and provide results of medical tests
- non-profit, non-government, community-based organisations for case work and emergency services where the organisation does not receive funding to provide these services

**Note:** Organisations that require language services (such as interpreting) and receive government funding should incorporate the cost of these services into their application for funding

- Members of Parliament for constituency purposes

- local government authorities to communicate with non-English speaking residents on issues such as rates, garbage collection and urban services
- trade unions to respond to members' enquiries or requests
- Emergency Management Australia
- Pharmacies for the purpose of dispensing Pharmaceutical Benefits Scheme (PBS) medications.

To use an interpreter over the phone contact: 131 450

## English Classes

### Drummoyne Community Centre

Provides English classes twice a week during school terms.

Thursdays, 10am-12.30pm held at Concord Senior Citizens Centre, corner Wellbank and Bent Sts, Concord.

Fridays, 10am-12noon held at Drummoyne Community Centre, 10 Cometrowe St, Drummoyne (off Lyons Rd).

**Phone:** 9719 8102

### Adult Migrant English Program (AMEP) providers

The AMEP is a program which provides basic tuition in the English language to help eligible adult migrants and refugees settle successfully in Australia.

#### Burwood NSW AMES

**Address:** 29-31 Belmore Street, Burwood, NSW 2134

**Phone:** 9744 3885

#### Petersham TAFE

**Address:** West Street , Building E, Petersham, NSW 2049

**Phone:** 9335 2700

#### The Smith Family

**Address:** 29-31 Belmore Road, Level 2, Burwood, NSW 2134

**Phone:** 9744 3188

## Centrelink

**Address:** 56 Railway Pde, Burwood NSW 2134

Visit website for contact number: [http://www.centrelink.gov.au/internet/internet.nsf/contact\\_us](http://www.centrelink.gov.au/internet/internet.nsf/contact_us)

## Crime and Safety

**Contact:** Ajak Ajang - Multicultural Liaison Officer, Burwood Police

**Phone:** 9745 8407

## Fair Trading

The primary role of NSW Fair Trading is to manage consumer laws and to look after consumers rights. At the same time, we advise businesses and traders on fair and ethical practices. Our aim is to achieve fairness for all in the marketplace. Informing consumers and traders on their rights and responsibilities is an essential ingredient of a fair marketplace. Being informed is the best defence consumers and traders can have against scam artists. Visit <http://www.fairtrading.nsw.gov.au> for a variety of services, including licence checking, regular surveys so that we can find out what consumers know and want on a range of important topics. Consumers and traders can subscribe to receive regular news updates from the website and can also have their say on proposed changes to Fair Trading laws.

**Fair Trading enquiries - Phone:** 13 32 20

**Language assistance - Phone:** 13 14 50 and ask for an interpreter in your language.

## Legal Aid

Assist socially and economically disadvantaged people to understand and protect their rights. One of the functions of the legal system is to safeguard people's rights. The legal system can only perform this protective role if people have equitable access to it.

**Address:** Level 4, 74-76 Burwood Road, Burwood NSW 2134

**Mail:** PO Box N1018 Burwood North NSW 2134

**Phone:** 1300 888 529

**Web:** [www.legalaid.nsw.gov.au](http://www.legalaid.nsw.gov.au)

## Community Relations Commission (CRC)

The CRC has responsibility for promoting community harmony, participation and access to services in order that the contribution of cultural diversity to NSW is celebrated and recognised as an important social and economic resource. It recognises multiculturalism as a deliberate public policy and takes proactive steps to ensure a cohesive and harmonious society.

**Phone:** 8255 6767

**Web:** [www.crc.nsw.gov.au](http://www.crc.nsw.gov.au)